

DAVIN BERGSTROM

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EXPERIENCE

Nazarene Bible College, Colorado Springs, CO

03/07 – Current

Senior Web Developer

- Rebuilt current web site, built custom framework and CMS that was XHTML 1.1 Strict, 508, and CSS 2.1 compliant
- Responsible for the creation of web sites for other schools
- Redesigned landing pages and ads for online advertising campaigns that increased conversion by 40%
- Created various applications and utilities for faculty and staff using OOP PHP5, CSS, XHTML, xajax, MSSQL, and JQuery
- Redesigned and engineered new multiple page dynamic application form that met accessibility and compliance standards
- Created a method for tracking ad conversion and evaluating the effectiveness of campaigns from Google, Yahoo, Microsoft and others. Application included custom reports, drill down options, and cost to benefit analysis using real time data

Evans Hospital, Fort Carson, CO

10/06 – 02/07

IT Support Technician

- Worked as part of team to deploy 600 new workstations
- Directly responsible for deploying new laptops to users; arranged appointments to backup data, setup user accounts using Active Directory, and guide users through the process
- Utilized Norton Ghost to image workstations as part of data backup and system migration
- Installed and configured user specific applications including: E Forms, DMLS, Lotus Notes Client, DCAS, CCE, and AHLTA
- Utilized SMS to remotely instruct users how to use software, including: VPN, Remote Desktop, and Microsoft Office

Ultimate Computers, Colorado Springs, CO

02/06 – 10/06

Computer Sales and Service

- Assisted in the formation of a new computer sales and service business
- Worked with owners to develop pricing strategies, advertising campaigns, service center, and creation of service plans
- Performed data recovery using various programs including: Ontrack, GetDataBack, ERD Commander, and BartPE

PC Club, Colorado Springs, CO

10/04 – 02/06

Computer Support

Assistant Manager (10/05 – 02/06)

- Responsible for interviewing, scheduling, and training prospective employees
- Resolved customer concerns relating to warranty issues, complaints, special order requests, and service fees
- Ordered inventory and maintained records of store productivity

Lead Technician (02/05 – 10/05)

- Built and repaired custom and store bought computers
- Delegated job responsibilities to balance work load among technicians
- Worked with team to reduce repair turnaround time from five days to 24 hours

Entry Level Technician (10/04 – 02/05)

- Used TechShop to log computers, customer requests, hardware installations and upgrades, software issues, and repair notes
- Replaced and installed various hardware including: Motherboards, Processors, Fans, and Memory

EDUCATION

Southern Oregon University, Ashland, OR (2002-2004)

- Relevant Courses: Networking, Programming, Computer Architecture, Desktop Repair, Digital Drawing, and Creative Arts

Ansbach High School, Ansbach, Germany (1998-2002)

- Graduated Salutatorian with honors

SKILL SET

Photoshop
Illustrator
InDesign

XML
HTML/XHTML
CSS

XAJAX
JavaScript
PHP

MSSQL
MySQL
Office Suite

Laptop Repair
Desktop Repair
Windows Vista/ XP